PERSONAL DATA PROTECTION AND PROCESSING POLICY

KNIT-TEX CS, s.r.o.
Studánková 522
Újezd u Průhonic
149 00 Prague

Company Registration No.: 26738961

a company registered in the Commercial Register maintained by the Municipal Court in Prague, Section C, Entry 90697

e-mail: shimaseiki@knit-tex.cz
telephone: +420 323 655 285
website: www.knit-art.cz (hereinafter the "Website")
(hereinafter the "Controller")

manages and processes personal data of the data subjects listed below in the course of its activities. These Personal Data Protection and Processing Policies (hereinafter the "Policies") inform data subjects about the circumstances of the processing of their personal data and about the rights they have in relation to such processing.

1. DATA SUBJECTS, PURPOSES, SCOPE, PERIOD AND LEGAL BASIS OF PROCESSING

a) PERSON WHO CONTACTS THE CONTROLLER

The Controller processes personal data of persons who contact the Controller by e-mail, telephone or via the contact form for the following purpose, to the following extent, on the following legal basis and for the following period:

Purpose: To respond to enquiries from the enquiring person.
Scope of data: First name, surname, e-mail address, telephone number.
Legal basis: Legitimate interest in providing a response.
Period: The period necessary for responding to the enquiry, generally no longer than 3 months from the date the enquiry is answered.

b) PERSON WHO SUBSCRIBES TO THE CONTROLLER'S NEWSLETTERS

The Controller processes personal data of persons who grant the Controller their consent to the sending of newsletters (commercial communications) for the following purpose, to the following extent, on the following legal basis and for the following period:

Purpose: To send commercial communications for marketing and advertising purposes.
Scope of data: First name, surname and e-mail address.
Legal basis: Consent.
Period: For the duration of consent, no longer than 3 years from the date consent was granted or from the date the last newsletter was opened, with consent being reviewed regularly (at least every 2 years).

c) VISITORS TO THE WEBSITE

The Controller processes cookies in relation to visitors to the Website.

Cookies are text files containing small amounts of information that are downloaded to a mobile device, computer or other device when a visitor visits a Website. Each time the Website is subsequently visited, the cookies are sent back to the originating Website or to another Website that recognises the cookies. Simply put – cookies allow a Website to store information about a visit to the Website.

The Website uses different categories of cookies for different purposes. Necessary cookies are essential for the basic functioning of the Website. The Controller therefore cannot do without processing necessary cookies in order for the Website to fulfil its basic function. Necessary cookies may be processed by the Controller without the consent of the visitor to the Website. All other cookies may only be processed by the Controller with the consent of the visitor to the Website, which the visitor to the Website may withdraw (refuse) at any time in the cookie settings. However, withdrawal or refusal of consent may affect the browsing of the Website.

Details of the specific cookies processed by the Controller, their purposes and duration, can be found here: https://www.knit-art.cz/zasady-cookies/

The Controller uses the Google Analytics service provided by Google Ireland Limited on the Website.

These services work with information obtained through cookies. More information about the processing of personal data through these services can be found on the websites of their respective providers.

2. VOLUNTARY NATURE OF DATA PROVISION

Data subjects provide the Controller with their personal data voluntarily. Failure to provide personal data may affect the Controller's ability to enter into a contract or to provide the data subject with performance that is based on the necessary knowledge of information about the data subject, including personal data.

3. RIGHT TO WITHDRAW CONSENT

Where the processing of personal data is based on the consent of the data subject, the data subject has the right to withdraw their consent to the processing at any time by sending an electronic message to the address (shimaseiki@knit-tex.cz) or via the unsubscribe link contained in the commercial communication. Withdrawal of consent does not affect the processing of personal data carried out by the Controller on another legal basis, in particular for the purposes of performing a contract, providing a service, or processing that was based on consent prior to its withdrawal.

4. DATA PROCESSORS

Data processors:

- Ecomail.cz, s.r.o.
- Google Ireland Limited, with registered office at Gordon House, Barrow Street, Dublin 4, Ireland, for users of Google services residing in the European Economic Area or Switzerland. (Further information: https://policies.google.com/privacy#europeanrequirements)
- Web4ce, s.r.o.

Please note that, due to changes in the providers of certain services, it is not possible to list all current and future data processors by name. The list of processors above may therefore change over time.

The Controller transfers personal data to Google LLC in the USA via the Google Analytics service. This transfer is made on the basis of a European Commission adequacy decision under the EU–US Data Privacy Framework (Google LLC is certified). Further information at: https://policies.google.com/privacy

5. MANNER OF PROCESSING PERSONAL DATA

The Controller and, where applicable, its data processors process personal data manually (in electronic form) and electronically by automated means.

6. RIGHTS OF DATA SUBJECTS

The data subject has the following rights:

a) Right of access to personal data

The data subject has the right to obtain from the Controller confirmation as to whether or not personal data concerning him or her are being processed and, where that is the case, to obtain access to such personal data and to the following information:

- the purposes of the processing of personal data;
- the categories of personal data concerned;
- the recipients or categories of recipients to whom the personal data have been or will be disclosed;
- the envisaged period for which the personal data will be stored or, if that is not possible, the criteria used to determine that period;
- the existence of the right to request from the Controller rectification or erasure of personal data concerning the data subject or restriction of processing thereof, or to object to such processing;
- the right to lodge a complaint with a supervisory authority;
- all available information about the source of the personal data where they are not collected from the data subject.

The data subject also has the right to request from the Controller a copy of the personal data being processed, provided that the rights and freedoms of others are not adversely affected. For further copies requested by the data subject, the Controller may charge a reasonable fee based on administrative costs. Where the data subject makes the request in electronic form, the information shall be provided in a commonly used electronic form unless the data subject requests otherwise.

b) Right to rectification

The data subject has the right to have the Controller rectify without undue delay any inaccurate personal data concerning him or her. Taking into account the purposes of the processing, the data subject has the right to have incomplete personal data completed, including by means of providing a supplementary statement.

c) Right to erasure (right to be forgotten)

The data subject has the right to have the Controller erase without undue delay personal data concerning him or her, and the Controller has the obligation to erase personal data without undue delay where one of the following grounds applies:

- the personal data are no longer necessary for the purposes for which they were collected or otherwise processed;
- the data subject withdraws consent on which the processing is based and there is no other legal ground for the processing;
- the data subject objects on legitimate grounds to the processing of personal data;

- the personal data have been processed unlawfully;
- the personal data must be erased to comply with a legal obligation laid down in EU or Czech law;
- the personal data were collected in connection with the offer of information society services based on consent given by a child.

d) Right to restriction of processing
The data subject has the right to obtain from the Controller restriction of processing in any of the following cases:

- the data subject contests the accuracy of the personal data, for a period enabling the Controller to verify the accuracy of the personal data;
- the processing is unlawful and the data subject opposes the erasure of the personal data and requests restriction of their use instead;
- the Controller no longer needs the personal data for the purposes of the processing, but the data subject requires them for the establishment, exercise or defence of legal claims;
- the data subject has objected to processing pursuant to Article 21(1) GDPR pending the verification of whether the legitimate grounds of the Controller override those of the data subject.

e) Right to data portability
The data subject has the right to receive personal data concerning him or her which he or she has provided to the Controller in a structured, commonly used and machine-readable format, and has the right to transmit those data to another controller without hindrance from the Controller, where:

- the processing is based on consent to the processing of personal data or constitutes processing of personal data for the purposes of the conclusion and performance of a contract with the data subject; and
- the processing is carried out by automated means.

In exercising the right to data portability, the data subject has the right to have personal data transmitted directly from the Controller to another controller where technically feasible. The exercise of the right to data portability must not adversely affect the rights and freedoms of others.

f) Right to object
The data subject has the right to object to the processing of personal data. Where the data subject raises a legitimate objection to processing for the purposes of direct marketing or profiling, personal data shall no longer be processed for those purposes.

The objection shall be assessed and the Controller shall subsequently inform the data subject whether the objection has been upheld and the data will no longer be processed, or whether the objection was not well-founded and processing will continue. For the period until the objection is resolved, processing shall be restricted.

g) Right not to be subject to automated decision-making, including profiling
The data subject has the right not to be subject to a decision based solely on automated processing, including profiling (i.e. any form of automated processing of personal data consisting of the use of such data to evaluate certain personal aspects relating to the data subject), which produces legal effects concerning him or her or similarly significantly affects him or her. This right shall not apply if the automated decision is necessary for the conclusion or performance of a contract between the data subject and the Controller or is based on the

explicit consent of the data subject; in such cases, however, the data subject has the right to obtain human intervention from the Controller, to express his or her point of view and to contest the automated decision.

h) Right to lodge a complaint with a supervisory authority

The data subject has the right to lodge a complaint against the processing of his or her personal data by the Controller with a supervisory authority, which for the Czech Republic is the Office for Personal Data Protection, Pplk. Sochora 27, 170 00 Prague 7.

8. Final Provisions

The Controller has not appointed a Data Protection Officer.

The Controller is entitled to unilaterally amend these Personal Data Protection and Processing Policies.

These Personal Data Protection and Processing Policies take effect on 14 May 2026.

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Translator's note: This is a full translation of the Czech-language original document 'Podmínky ochrany a zpracování osobních údajů' (Personal Data Protection and Processing Policies) of KNIT-TEX CS, s.r.o., dated 14 May 2026. The translation has been prepared for informational purposes. In case of any discrepancy between the Czech original and this English translation, the Czech original shall prevail.